

Health regulation

ABC Bütgenbacher Hof

The file with all the information about our hotel can not be placed in the rooms following the government actions about the coronavirus. Therefore, we have uploaded it on our internet page. If you want to have a look on it, you can use our QR-code or you can go to our internet page on www.hbh.be -> category „Rooms“.



Bar

According to the regulations from 28th October, we must close the bar. You are welcome to have a drink at your restaurant table.

Breakfast

We have the permission to serve you the breakfast in form of a buffet. Nevertheless, we have to follow some rules:

1. Please let us show you your table.
2. If it is possible, let only go 1 person per family to the buffet. This person has also to wear a face mask.
3. Please follow the indicated round.
4. It is absolutely necessary to disinfect your hands each time before you go to the buffet.

If you feel unwell using the breakfast buffet, please let us know it. We also can serve you with pleasure at your table.

Hygiene and cleanness

The public spaces have always been cleaned every day. A new thing is that we disinfect all the spaces with the matching products – and this several times per day. Furthermore, we air our rooms regularly with some fresh country air.

We ask you to wash your hands regularly. In addition, we have distributed disinfectant in the public spaces for daily use.

Masks

According to the regulations, all our members of staff must wear a face mask. Our guests have also to wear a face mask in all the public areas (when you go to your table, to the toilets, to the room, to the breakfast buffet, etc. In a word: You must wear a face mask when you are not sitting at your table!

Reception

We ask you to use the main entrance for the check-in. The entrance has been marked with some chestnut leaves which are placed in a distance of 1.5 meter. Please also maintain the distance if there is a throng of people. You can also pay your bill on the evening before so that there will be less people on the day of departure. On the day of departure, please bring your luggage to your car by using the side door. Then, we ask you to that only 1 person per family comes to the main entrance to pay the bill.

Restaurant

We place at maximum 4 people per table, children and person from a joint household not included.

According to the regulations, we ask you to take the aperitif on the same table where you also sit for your meal.

Rooms

Please open the windows when you leave your room for the check-out so that they air already before the ladies of the housekeeping come to clean them.

Safe distance

Please respect at every moment the safe distance of 1.5 meter.

Toilet

Depending on the possibility, we ask you to ONLY use the toilet in your rooms.

Wellness/swimming pool/fitness

According to the regulations from 28th October, we must close the wellness, the swimming pool and the fitness room.